Community Resource Coordination Groups

CRCG Training Toolkit

Overview of CRCGs

Community Resource Coordination Groups (CRCGs) are county-based groups of local partners and community members who work with parents, caregivers, children, youth and adults with complex needs.

CRCGs identify and coordinate services and supports, and they develop individual service plans (ISPs) to serve as an agreement between the person or family and members of the CRCG for coordination of services after the meeting.

- CRCGs help people whose needs cannot be met by a single agency and who would benefit from interagency coordination.
- CRCGs strive to meet the person's and family's needs with community-based solutions whenever possible.

Who CRCGs Serve and Where They Operate

CRCGs are located across Texas, operate in most counties, and serve different age groups based on community needs. Some CRCGs serve children and youth, some serve adults, and many use a combined model that serves all ages.

Young adults between 18 and 22 years old may be served by either a youth-focused or adult-focused CRCG, as long as the service providers collaborate to develop an ISP that meets the person's needs.

How CRCGs Improve Lives

CRCGs improve lives by coordinating services and supports for Texans whose needs cannot be met by a single agency, including behavioral health needs, basic needs and caregiver support.

Through early coordination, CRCGs can help people remain in their homes and communities by addressing needs at the local level, reducing duplication of services and improving health and wellness outcomes.

Public and private partnerships within CRCGs also benefit local communities by identifying service gaps and barriers, finding innovative solutions, and leveraging or creating new resources and funding to address gaps and barriers.

What CRCGs Do

CRCGs meet regularly to:

- Host staffings for children, youth, adults, families and caregivers to coordinate services and supports.
- Build relationships among local organizations and educate each other about community programs and services.
- Identify gaps and barriers to services and share this information with local and state-level partners and systems to find solutions to meet the needs of their community.

The CRCG Staffing

A CRCG staffing connects people to services. During this meeting, CRCGs partner with people and families who need interagency coordination to:

- Discuss their strengths, unique needs, past services and barriers.
- Brainstorm ideas for appropriate services and supports.
- Create ISPs and help locate and access services and supports.

People can be referred to a CRCG for staffings through:

- Local agencies or organizations.
- Family or peer representatives.
- Self-referrals.

CRCGs may schedule an expedited staffing when immediate needs cannot wait.

After the initial staffing, the CRCG provides follow-up with the person or family to review the impact of services and supports that were recommended on the ISP. If necessary, adjustments are made during a follow-up staffing.