Community Resource Coordination Groups

CRCG Training Toolkit

Guiding Principles

Community Resource Coordination Groups (CRCGs) operate with local autonomy to meet their community's unique needs. Even with that autonomy, each group follows these guiding principles as the foundation for its work, especially during restructuring or when reaffirming its core purpose.

CRCG Membership

CRCGs mirror community needs and must also include state agency partners or their local affiliates, representatives of private or community-based organizations, and a family or peer representative.

CRCG Role and Purpose

The CRCG will create an individual service plan based on the person's or family's strengths. The plan is developed in collaboration with the person or family and the agency representatives and will help connect the person or family with the services they need.

Service Environment

Services should be provided in the most homelike, nurturing environment and the least restrictive setting possible. Whenever possible, the service plan will recommend services within the community. When services outside the community are necessary, they will be in the least restrictive environment possible.

Reintegration

When treatment outside the community is necessary, the service plan will include a plan for bringing the person back into the community and, as appropriate, into the family.

Person and Family Involvement

The involvement of the person, whether a child or adult, and their family (as appropriate) is vital to successfully create and carry out the service plan.

Referral

People referred to CRCGs are those who face barriers or obstacles to having all their needs met through existing resources and whose needs can be met only through agencies working together. The referring agency will explore services and resources within and outside the agency before sending someone to a CRCG.

Flexibility

Agencies must be as flexible as possible when committing services and resources for people referred to the CRCG, within existing eligibility criteria and funding policy.

Plan Oversight and Follow-Up

The CRCG will assign an agency (usually the agency that is providing most of the services on the plan) to help oversee the service plan and follow-up with the person or family.

Confidentiality

Each CRCG member is responsible for ensuring confidentiality for people and families referred to a CRCG. Members who represent an agency or organization should follow their agency's or organization's policies for confidentiality.

Promoting Access to Services for All People and Families

Provide services and supports that are responsive to the unique needs of people and families seeking CRCG services and supports.