

Community Resource Coordination Groups (CRCGs) of Texas Referral Eligibility Requirements

Review Eligibility Criteria

To make a referral to a local CRCG, the person should meet the following criteria:

1. The person is currently receiving services (or has received services in the past) from at least one state agency;
 - The person may still qualify for a CRCG staffing if they are engaged in services with a community-based partner;
2. The person needs services that the agency cannot provide; and
3. The person needs services coordinated between multiple agencies.

If the person does not meet the criteria above, the person may not need a CRCG at this point. Call 2-1-1 or visit their website at: <http://www.211texas.org/> for information on other resources.

Find a CRCG

Look for a local CRCG in your county on the CRCG website, <https://crcg.hhs.texas.gov/>. If there is no CRCG in the county, contact the State CRCG Office by email at CRCG@hsc.state.tx.us or call 512-206-5255.

Refer to a CRCG

If the person meets the local CRCG's population referral criteria, you may refer the person to the local CRCG. The local CRCG will explain the referral process and share any required forms.

If the person does not meet the population referral criteria, the local CRCG might not be able to meet the person's needs. Contact the State CRCG Office by email at CRCG@hsc.state.tx.us or call 512-206-5255 to discuss other options.

Examples of Agencies and Partners

The following list includes examples of some state and community-based agencies and partners the person may currently or previously be involved with:

- Local mental health authority (LMHA)
- Local intellectual and developmental disability authority (LIDDA)

- State, regional and local government service providers
- Housing authority
- Aging and disability resource center (ADRC)
- Department of State Health Services (DSHS)
- Texas Workforce Commission (TWC)
- Health and Human Services (HHSC)
- Probation and parole officers
- School districts and counselors
- Department of Family and Protective Services (DFPS)
- Medicaid services/SNAP benefits and services
- Area agency on aging (AAA)
- Correctional Office on Offenders with Medical or Mental Impairments (TCOOMMI)