



**Here to connect.
Here to help.**

State Agency Partners:

CRCGs and Texas System of Care are formally supported by the following agencies:

- Texas Health and Human Services Commission
- Texas Department of State Health Services
- Texas Department of Family and Protective Services
- Texas Department of Criminal Justice — Texas Correctional Office on Offenders with Medical or Mental Impairments
- Texas Education Agency
- Texas Juvenile Justice Department

Texas Workforce Commission and Texas Department of Housing and Community Affairs also support CRCGs.



Community Resource Coordination Groups (CRCGs) and Texas System of Care Collaboration

CRCGs and Texas System of Care work with communities to break down barriers, identify service gaps, and find ways to improve service delivery systems for children, youth and families.

What are CRCGs?

CRCGs are county-based groups of local partners and community members that work with parents, caregivers, and youth and adults with complex needs to identify and coordinate services and supports.

- They help people whose needs can't be met by one single agency and who would benefit from interagency coordination.
- They strive to meet the person's and family's needs with community-based solutions whenever possible.

What is Texas System of Care?

Texas System of Care works to transform child- and youth-serving systems and local communities to best meet the needs of children, youth and young adults with behavioral health challenges and their families.

- This approach is founded on the values of being family-driven, youth-guided and community-based.
- This framework is used to build more accessible, responsive and effective arrays of services and supports, fill gaps and improve outcomes.



How CRCGs and Texas System of Care Work Together

CRCGs work to connect people and families with services to meet their needs. Systems of care use information gathered from CRCGs to collaborate across systems and agencies to identify gaps and barriers at local and state levels. Using this information, Texas System of Care works to improve policies and systems across Texas.

System of Care Road Map

All levels of a system of care inform and guide each other.

Systems and Policy

Identifying and strengthening policies and practices to support a strong system of care infrastructure that meets the needs of children, youth and families.

Services and Supports

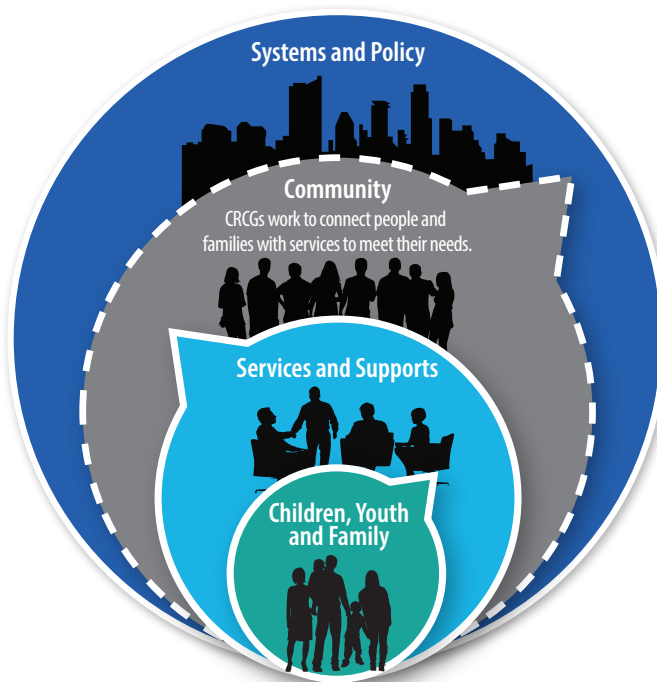
Strengthening coordinated service delivery systems for children and families to ensure they have access to effective and appropriate community-based services and supports.

Community

CRCGs infuse system of care values through their processes and inform systems of care about community needs at local and state levels.

Children, Youth and Family

Voices of lived experience inform and drive all processes, services and systems.



System of care values are incorporated into each level.

Get Connected.

Be a part of your community's collaboration.



Connect with Texas System of Care at [texashhs.org/mhs-txsoc](https://www.texashhs.org/mhs-txsoc) or email TxSOC@hhs.texas.gov.



Connect with the HHSC CRCG team at [crcg.hhs.texas.gov](https://www.crcg.hhs.texas.gov) or email CRCG@hhs.texas.gov.

What can communities do?

- Develop and participate in local cross-agency collaboratives.
- Conduct a community needs assessment of gaps and barriers in providing and accessing behavioral health services and supports.
- Develop seamless referral pathways across agencies.
- Use the Texas System of Care Toolkit to help implement or expand a community's system of care efforts: [toolkit.txsystemofcare.org](https://www.toolkit.txsystemofcare.org).
- Reach out to the HHSC CRCG team or Texas System of Care team for technical assistance and training.

Impact and outcomes of CRCGs and Texas System of Care

Improvements in:

- Lives of children, youth and families
- Service delivery systems
- Cost and quality of care
- Addressing community gaps and needs